

IES+ Services

Care, Guardian & Advantage

We have designed and built our business model around the single notion: "We do not want the our customers to worry about IT". In doing so we operate as your fully transparent IT department within your organization. From IT project management, infrastructure design, software design and development, to phone or onsite helpdesk tasks, IES Group will offer you the stability and reliability of an enterprise level IT department, at a fraction of the cost. Please choose the IES+ Service that is right for you:



At a Glance

- "I would like to say that I greatly appreciated the environment that exists at your company. The technical support staff are very helpful, but better yet, personable. You have done a great job of developing a wonderful team of employees, as well as a great service."
Les Adams, Tri-County Brick Straford, ON
- "Having been through several challenging projects in a gamut of situations with your company, I am impressed by your continuing excellence under pressure. Our joint development with your software team, has yielded a lasting, flexible platform for our ever-changing needs."
Dragan Brocilo, Daimler Portland, OR

Service Types	IES+ Care	IES+ Guardian	IES+ Advantage
Included On-Site Support per Month	-	10 Hours	Pre-Paid Block of Hours
Discounted Hourly Service Rate	\$85	\$75	Starting at \$75
Remote Monitoring <small>(Backup, Virus, Hacking & Performance Status Response)</small>	\$30 / Server \$5 / Workstation	Included	Included <small>(Qty. 1 Server)</small>
Daily System Status Reports	Included	Included	Included
Remote Support	Hourly Rate Charged in 15 Min. Increments	Unlimited 9-5 Support	Hourly Rate Charged in 15 Min. Increments
Travel Costs	\$20 (Local)	No Charge	\$20 (Local)
Emergency Hourly Service Rate	\$85	\$75	Starting at \$75
Client Portal	Included	Included	Included

Enterprise Level Service

At IES Group we have been supporting Ford, Magna and Daimler IT infrastructure systems for over 15 years, and we would like to bring that enterprise level of service to you at a fraction of the cost!

Why IES Group?

IES Group has over 15 years of experience implementing complex IT Solutions empowering quick real time information based decisions.

IES GROUP