

## IT Managed Service

### Overview

IES Group is an IT Managed Service Provider (MSP). Our Managed Service offering allows our clients to transfer day-to-day IT related management responsibility as a strategic method for improved effective and efficient IT operations.

IES Group Managed Services enables our clients to have a proactive IT support model with a fixed monthly fee. This benefits our clients by providing them with predictable IT support costs.

Our IES Group Managed Service offerings include the following:

- Managed Anti Virus.
- Managed Anti Spyware.
- Managed Anti Spam.
- Server and workstation monitoring:
  - Processor utilization.
  - Memory utilization.
  - Hard Drive utilization.
- Network connectivity monitoring.
- Server and workstation security monitoring and patch management.
- Data backup monitoring and management.



### Key Benefits

- *IES Managed Service clients are monitored in real time 7 x 24 x 365. Issues are often addressed before our clients are even aware of the issue.*
- *Enhanced security is achieved by ensuring software and patch management are kept current.*
- *IT savings with predictable support costs.*
- *Remote support advantage by leveraging internet rather than having to perform on-site client visits.*
- *Asset management. As part of the managed service offering we work with our clients to ensure corporate assets attached to the network are tracked for management and monitoring.*

### Why IES Group?

IES Group has over a decade of experience implementing complex IT Solutions empowering quick real time information based decisions.

**IES GROUP**



### At a Glance

- *Proactive support model.*
- *Enhanced security*
- *Asset Management*
- *IT Savings*

